

DARRELL DOW

706-221-6316

darrellcdow@gmail.com

Job Experience:

- 2008-Present **Sciences Application International Corporation**
Fort Benning, GA
System Specialist II
- Administrate CHCS and AHLTA medical records servers
 - Administrate the DII Lab instrument communication Windows servers. Including patches and security updates.
 - Develop scripts to automate key technical processes. These scripts have saved a labor cost of over 400 man-hours yearly so far.
 - Provide desktop support for end users including hardware maintenance on a wide variety of printers, scanners, barcode devices.
- 2005-Present **Self-Employed Freelance Web Developer**
Develop custom web solutions for online customers using PHP, mySQL, and Wordpress.
- Customers include:
<http://www.expertsinfofocus.com> (promotions company)
<http://www.womenoncourse.com/tales> (golfing club)
<http://fullyaliveonline.com/> (professional counselor)
<http://www.painlesspennypinching.com> (online magazine)
- 2006-2008 **Silver Bullet Technology**
Pensacola, Florida
Programmer
- Developed middleware for check scanning solutions using C++.
 - Customized online shopping cart software using PHP and mySQL.
 - Administrated the local Exchange and Windows 2003 servers including Active Directory and hosted Exchange migrations.
- 2004-2006 **Sciences Application International Corporation**
West Point, NY
System Specialist II
- Administrated CHCS (Composite Health Care System) and AHLTA servers including system updates, patches, hardware and software changes.
 - Administrated DBSS (Defense Blood Blood Standard System) including software updates, security patches, and
 - Supported SNPMIS (Special Needs Program Management Information System) server and all client installs and updates.
 - Provided desktop support for end users including hardware maintenance on a wide variety of printers, scanners, barcode devices.
- 2004-2004 **CRS Retail Systems (now Epicore)**
Newburgh, NY
Software QA Analyst
Job duties included: Testing retail software solutions after software modifications. Working with programmers and customers to resolve software issues.
- 2003-2004 **Cessna Citation**
Newburgh, NY
Administrative Assistant
Job duties included: Data entry, filing, and other administrative tasks.

Education:

2003

Bachelor's of Science in Computer Science

Pensacola Christian College, Pensacola, Florida

GPA: 3.6/4.0

Skills and Training:

Certifications: CompTIA Security+ (2008)

Operating Systems: Windows XP/2003 Server/Vista, OpenVMS

Programming Languages: C, Visual C++ (2003), PHP, VBScript

Databases: MySQL

Hardware: PC Desktops, DEC Alpha, MRV Terminal Servers, Printers and Scanners.

Other: Proficient in American Sign Language (4 years of formal training)

Awards:

- 2003 Graduated *Cum Laude* (minimum 3.5/4.0 GPA)
- 2001 Received the *Sophia Stickney Scholarship* for deaf outreach.

