

# DARRELL DOW

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## Job Experience:

2008-Present

### **Sciences Application International Corporation**

Fort Benning, GA

*System Specialist II*

- Install and configure CHCS and AHLTA, the Department of Defense Enterprise Electronic Medical Record (EMR) Software.
- Provide on-site EMR Tier-II support for providers and administrators
- Install patches and updates to key EMR servers.
- Develop scripts to automate key technical processes. These scripts have saved a labor cost of over 400 man-hours yearly so far.
- Provide desktop support for end users including hardware maintenance on a wide variety of printers, scanners, barcode devices.

2005-Present

### **Self-Employed Freelance Web Developer**

Develop custom web solutions for online customers using PHP, MySQL, and Wordpress.

Customers include:

<http://www.womenoncourse.com/tales> (golfing club)

<http://fullyaliveonline.com/> (professional counselor)

<http://www.ninevehmarket.com> (Online store)

2006-2008

### **Silver Bullet Technology**

Pensacola, Florida

*Programmer*

- Developed middleware for check scanning solutions using C++.
- Customized online shopping cart software using PHP and MySQL.
- Administrated the local Exchange and Windows 2003 servers including Active Directory and hosted Exchange migrations.

2004-2006

### **Sciences Application International Corporation**

West Point, NY

*System Specialist II*

- Installed and configured CHCS and AHLTA, the Department of Defense Enterprise Electronic Medical Record (EMR) Software
- Administrated DBSS (Defense Blood Blood Standard System) including software updates and security patches.
- Supported SNPMIS (Special Needs Program Management Information System) server and all client installs and updates.
- Provided desktop support for end users including hardware maintenance on a wide variety of printers, scanners, barcode devices.

2004-2004

### **CRS Retail Systems (now Epicore)**

Newburgh, NY

*Software QA Analyst*

Job duties included: Testing retail software solutions after software modifications. Working with programmers and customers to resolve software issues.

2003-2004

### **Cessna Citation**

Newburgh, NY

*Administrative Assistant*

Job duties included: Data entry, filing, and other administrative tasks.

**Education:**

2003

**Bachelor's of Science in Computer Science**

Pensacola Christian College, Pensacola, Florida

GPA: 3.6/4.0

**Skills and Training:**

Certifications: CompTIA Security+ (2008 edition)

Operating Systems: Windows XP/2003 Server/Vista, OpenVMS

Programming Languages: C, Visual C++ (2003), PHP, VBScript

Databases: MySQL

Hardware: PC Desktops, DEC Alpha, MRV Terminal Servers, Printers and Scanners.

Other: Proficient in American Sign Language (4 years of formal training)

**Awards:**

- 2003 Graduated *Cum Laude* (minimum 3.5/4.0 GPA)
- 2001 Received the *Sophia Stickney Scholarship* for deaf outreach.

