

DARRELL DOW

850-696-7141

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Job Experience:

2008-Present

Sciences Application International Corporation

Fort Benning, GA

Jr. Systems Analyst

- Administrate mission-critical enterprise medical systems at Martin Army Community Hospital. This is a 24/7 on-call task with minimal supervision and a goal of greater than 99% uptime.
- Serve as a Knowledge Expert for the Southeast Region and mentor junior personnel in system tasks and troubleshooting
- Assess new medical applications and systems for security and compatibility with current infrastructure.
- Develop scripts and applications to automate key processes. These scripts have saved our IT staff over 400 man-hours yearly.

2005-Present

Self-Employed Freelance Web Developer

Develop custom web solutions for online customers using PHP, MySQL, and the Wordpress blogging platform.

Customers include:

<http://www.womenoncourse.com/tales> (golfing club)

<http://fullyaliveonline.com/> (professional counselor)

<http://www.lovesicklove.com> (therapist)

2006-2008

Silver Bullet Technology

Pensacola, Florida

Programmer

- Developed middleware for check scanning solutions using C++.
- Customized online shopping cart software using PHP and MySQL.
- Administrated the local Exchange and Windows 2003 servers including Active Directory and hosted Exchange migrations.

2004-2006

Sciences Application International Corporation

West Point, NY

System Specialist II

- Installed and configured CHCS and AHLTA, the Department of Defense Enterprise Electronic Medical Record (EMR) Software
- Administrated DBSS (Defense Blood Blood Standard System) including software updates and security patches.
- Supported SNPMIS (Special Needs Program Management Information System) server and all client installs and updates.
- Provided desktop support for end users including hardware maintenance on a wide variety of printers, scanners, barcode devices.

2004-2004

CRS Retail Systems (now Epicore)

Newburgh, NY

Software QA Analyst

Job duties included: Testing retail software solutions after software modifications. Working with programmers and customers to resolve software issues.

2003-2004

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Newburgh, NY

Administrative Assistant

Job duties included: Data entry, filing, and other administrative tasks.

Education:

2003

Bachelor's of Science in Computer Science

Pensacola Christian College, Pensacola, Florida

GPA: 3.6/4.0

Skills and Training:

Certifications: CompTIA Security+ (2008 edition)

Operating Systems: Windows XP/2003 Server/Vista, OpenVMS

Programming Languages: C, Visual C++ (2003), MFC, PHP, VBScript

Databases: MySQL

Hardware: PC Desktops, DEC Alpha, MRV Terminal Servers, Printers, and Scanners.

Other: Proficient in American Sign Language (4 years of formal training)
