

[DD] Darrell Dow

EDUCATION

09/1999-05/2003 [Pensacola Christian College](#), Pensacola, FL
Bachelor of Science in Computer Science
3.6 GPA/4.0 scale

EXPERIENCE

02/2008-Present SAIC, Fort Benning, GA
12/2004-06/2006 SAIC, West Point, NY

System Specialist II

- Administrate a variety of medical information systems in an army hospital environment including the Composite Health Care System and AHLTA.
- Work with customers to resolve hardware and software issues relating to medical information systems.
- Write VBScript applications to automate Windows registry updates and hardware management.

06/2006-02/2008 Silver Bullet Technology, Pensacola, FL

Programmer

- Developed middleware for check processing using C++ on a .NET platform
- Updated and Expanded on-line shopping cart software using PHP and MySQL
- Administrated a Windows 2003 Small Business Server.
- Assisted with the development policies and best practices for IT solutions.

06/2004-12/2004 CRS Retail Systems, Newburgh, NY

Software QA Analyst

- Tested software upgrades and modifications to a suite of retail products ensuring that they meet written specifications and expected functionality.
- Interacted with customers during quality analysis through progress reports and resolution of discovered issues.

TECHNICAL SKILLS

Programming Languages: C, Visual C++ (2003), PHP, VBScript

Operating Systems: Windows, OpenVMS

Hardware: PC Desktops, DEC Alpha, MRV Terminal Servers, Serial Printers and Scanners.

AWARDS AND ACHIEVEMENTS

2003 Received a *Special Recognition Award* from Cessna Citation for valued contributions

2003 Graduated *Cum Laude* (minimum 3.5/4.0 GPA)

2001 Received the *Sophia Stickney Scholarship* for deaf outreach